



**HE Space** is a successful international space company. For nearly 40 years, we have been supporting our customers with qualified experts in the field of engineering, science and administration. We are currently looking for a [insert job title here] to support our customer in [select country].

## EDRS Mission Operations Centre (MOC) Operator

### Key Tasks and Responsibilities

- Supervision of system performance and of automatic service provision to customers;
- Maintenance of actual mission planning data and the mission schedule;
- Control and Supervision of planning processes and reporting to engineering in case of conflicts;
- Monitoring of the health status of all EDRS components;
- Monitoring of service infrastructure and the distributed IP Network;
- Monitoring the use of the satellite payload;
- Level-I response to anomalies, based on procedures;
- Data collection after anomalies;
- Activation of engineering support if required;
- User Help Desk first response;
- Trouble ticket and incident management, including the generation, support and resolution of problems, for network and customer issues;
- Routine Maintenance, Repair and Overhaul (MRO).

### Skills & Experience

You will have the following qualifications and relevant experience:

- University degree or equivalent qualification in aerospace engineering;
- Experience in satellite and/or ground segment operations is required;
- Experience in the field of space and operations is required;
- Knowledge of satellite communications, earth observation missions, as well as mission operation ground infrastructure (e.g. ESOC, DLR, etc.);
- Willingness for shift work;
- Knowledge of Linux would be a plus;
- Fluency in English is mandatory; knowledge of another European language is an advantage.

This job is located in Munich. We welcome applicants who are available from April 2020 (or as soon as possible thereafter).

If you think you have what it takes for this job, please send your CV together with a letter of motivation (both in English and in Word) to Ms. Sabrina Kracke, by clicking on the button "Apply for this job" quoting job **DE-4272** before **30-Mar-20**.

An exciting and dynamic international working environment awaits you!

**Please note: Due to work permit requirements for this position, please apply only if you are citizen of a European Union state or if you are eligible to obtain a work permit for Germany.**